

Keeping you
"in THE"
know.



11/22/19

Happy Thanksgiving and Thank You!

-A very Happy Thanksgiving and huge Thank You to all CSC staff members, board trustees, clients, donors, volunteers and friends of the agency for your tremendous support during the year. Because of you, CSC continues to make a difference in the lives of thousands of people, providing resources, training, opportunities and confidence to become independent or regain independence and educating the community.

-Please note CSC will be closed on Thursday, November 28th and Friday, November 29th. The agency will be open normal business hours on Wednesday, November 27th and the weekly "In The Know" will not publish next week, resuming distribution on Friday, December 6th.

Medicaid White Cane Update

-Cleveland Sight Center is now approved as a Medicaid DME (Durable Medical Equipment) Vendor! CSC can now seek the reimbursement from Medicaid (and possibly some insurance companies) when the agency fills a script for a White Cane. Ohio is the first state in the nation to have the White Cane covered and now Cleveland Sight Center is the first organization in the nation to be able to fill those orders! Congratulations and thank you Debbie Ruffin, Charlotte Fornal and the rest of the Fiscal team for their work and support to get this milestone achieved!

#GivingTuesday is December 3rd



-#GivingTuesday is a global giving movement that has been built by individuals, families, organizations and communities in all 50 states and in countries around the world. Millions of people will come together on December 3rd to support and champion the causes they believe in. Please join us as a part of this wonderful program that brings communities and causes together!

With your support, CSC raised over \$20,000 on #GivingTuesday in 2018. You can help reach this year's goal of \$25,000 and support the needs of CSC clients who are blind or have low vision.

To make a gift, click [here](#).

Graphic that reads "Save the Date, December 3, #GivingTuesday" with the CSC logo

Strengthening Partnerships: The Importance of Accessibility

-CSC recently hosted staff members from Paycor to learn more about how they can continue to build more accessible Payroll and HR software for people of all abilities. The team met with Alicia Howerton, Cathy Javorsky, Kevin Krencisz, Gloria Medlen, John Naples, Tina Pringpuangkeo and Nick Rothemel during their visit to learn more about the user experience as well as CSC's needs.

Photo of Gloria Medlen with the Paycor representatives in CSC's front lobby



-Doug Lee, who works for a company called Level Access, has been working with CSC for nearly two years on making the CompuLink and the ClientCare program (CSC's new electronic medical record) more accessible to users. Doug continues to work with the EMR project team on scripting of the program and recently spent time with the Call Center staff at their in-service training day on Monday, November 11th to talk about JAWS (Jobs Access with Speech) best practices and tap into his knowledge of accessible platforms, as the Call Center recently upgraded the assistive technology for team members.

-The City of Cleveland Department of Aging and TV-20 Cleveland this week posted the full video footage from their Disability Awareness Luncheon, which featured Cleveland Sight Center. To access the coverage from the event, [click here](#).

What's Happening at CSC

-CSC's Outreach team attended the quarterly meeting of Soprema Professional Friends in Wadsworth this week and fielded presentation inquiries and coordinated upcoming talks.

-Dr. Roy, an ophthalmology resident at University Hospitals, spent time shadowing Dr. Schloss in the Low Vision Clinic and toured the agency with Alicia Howerton.

-It was another lively "Recreation Tuesday" this week as many clients attended the scheduled programs including Line Dance, Crochet, Game Day and Yoga for socialization, relaxation and fun at the agency. Please note there will be no Recreation activities at CSC on Tuesday, November 26th...but RSVP now for the holiday Winners Club event to be held Thursday, December 5th at CSC by contacting Vince Williams (x4597 or vwilliams@clevelandsightcenter.org).



-Students in Bright Futures Preschool at CSC have been busy getting ready for Thanksgiving, learning about the holiday, its history and various types of foods and vegetables.

Photo of a mural that reads "I AM THANKFUL" with turkey-like paper crafts



Students explore and learn about vegetables including corn on the cob and celery



The hallway wall decorated with paper crafts of pilgrims and Indians with pictures of each student

-For more information or to register for these exciting events coming up at Highbrook Lodge, contact Jenny Schaeffer (x4596 or jschaeffer@clevelandsightcenter.org):

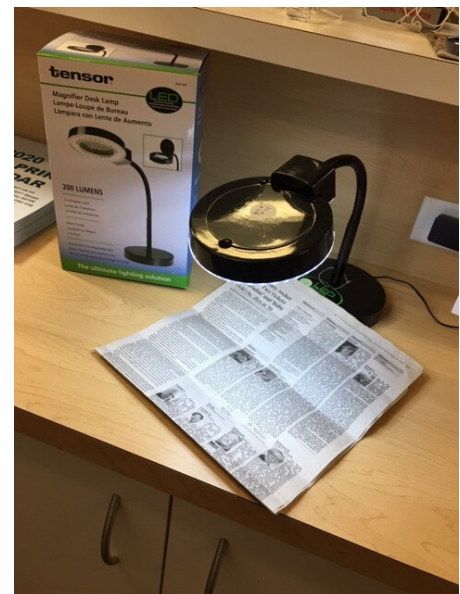
Holiday at Highbrook: Tuesday, December 17th, 2019

Winter Weekend at Highbrook: February 7th - 9th, 2020

Eyedeas Shop's Product of the Week: Tensor Magnifying Desk Lamp

The Eyedeas Shop is always looking for new products to help people in their day-to-day activities. One of our newest items is the Tensor Magnifying Desk Lamp. It is a 200 lumens LED lamp with a 3X magnifying lens. The lamp stands about 19.5 inches tall and has an inline switch. You can use the lamp just as a lamp or uncover the lid and expose the 3X magnifier for easier reading of whatever you are looking at or working on, like threading a needle or crafting of some kind...or even removing a pesky sliver from your finger. The price is \$50.00.

Photo of Desk lamp illuminating the newspaper



Items of Note

-Lyft announced a new initiative that will give riders free or discounted rides to job interviews and during the first three weeks of employment. The rideshare company is partnering with national and local organizations - including the National Down Syndrome Society and United Way - to offer the program in over 35 markets in the U.S. and Canada. To read more, [click here](#).

-Call Center Team Lead John Naples was highlighted in the recent edition of USABA (United States Association of Blind Athletes) News. To read the member spotlight on John, [click here](#).

-Did you know Lady Liberty wears a size 879 shoe? It's no secret that the Statue of Liberty is a mighty monument. The copper section alone is 151 feet and one inch tall. But if Lady Liberty needed a new pair of sandals, it would take size 879 shoes to cover her massive feet..

-The weekly "In The Know" will not publish Friday, November 29th.