



What is Case Management?

Basic Description of services:

A Case Manager registers new clients that have been referred to CSC. Case managers gather appropriate documents to coordinate services with families, medical providers, educational professionals, and other community agencies. Case Managers provide ongoing education and support to families on an individualized basis. They collaborate with Early Intervention teams and school district staff to ensure the identification of appropriate services for children with visual impairments. Additionally, Case Managers may participate in the IFSP and IEP processes and attend meetings with the families. Case Managers are available to consult with school personnel to meet the educational needs of students with visual impairments.

Responsibilities:

- Identifying the needs of children with visual impairments
- Educating parents, providers, schools and community
- Facilitating & connecting parents with resources to meet the child's needs
- Empowering the child and family to advocate for the child's needs
- Provide public education through written materials and public presentations
- Plan and organize social events for children with visual impairments and their families
- Support career preparation and independent living programs for teens
- Manage Jon Peterson Special Needs Scholarship awards and services to eligible children
- Collaborate with a variety of community providers, schools and medical facilities
- Coordinate Early Intervention services with county programs throughout Northeast Ohio
- Arrange for CVI assessments or other specialized assessments to be completed via school districts or other community providers

Early Intervention: Birth to 3rd Birthday

Laurie Schlickman

Manager, Early Childhood Services

lschlickman@clevelandsightcenter.org

Direct line: (216) 658-8775

School Age Children: Preschool – High School

Kristen Callahan

Manager, School Age Educational Services

kcallahan@clevelandsightcenter.org

Direct Line: (216) 658-8774