



**Position Title:** Administrative Support – Camping / Recreation    **Number of Positions Available:** 1

**Purpose:** Support management of client files and assist with administrative tasks.

**Location:** Cleveland Sight Center, 1909 E. 101<sup>st</sup> Street, Cleveland, OH 44106

**Key Responsibilities:**

- Responsible for helping clients to register and enter their information into the campsite record system; either in person or over the phone.
- Troubleshoot with clients who are having issues with the online campsite record system
- Work with members of the Camp team to support needed mailings.
- Assemble camper packets as needed.
- Refresh client resource materials.
- Other relevant duties as assigned.

**Qualifications:**

- Detail oriented with strong organizational skills.
- Strong communication skills.
- Experienced in operating office equipment including copier, scanner and computer.
- Familiarity with medical records or data bases.
- Computer skills including scanning and file management.
- Willingness to collaborate with CSC staff or work autonomously as needed.
- Committed adherence to HIPAA.
- Past experience managing HIPAA or related private client information.

**Commitment:**

- 2-3 hour weekly commitment during agency business hours (M-F 9AM-5PM).

**Age Requirement:** 16 +

**Dress Code:** Business Casual

**Training:**

- Volunteer Orientation at Cleveland Sight Center.

**Volunteer Signature:** \_\_\_\_\_