

## **OUR AGENCY**

Founded in 1906, Cleveland Sight Center is the only organization in Northeast Ohio that offers comprehensive services for individuals who are blind or who have experienced vision loss. From infants to seniors, CSC acts as a partner to independence, working to EDUCATE, EMPOWER and EMPLOY. Supported by 175 employees, 54 board members and more than 500 volunteers, CSC serves more than 13,000 people each year through education, direct services and preventative vision screenings.

# EDUCATE

We screen over 7,000 preschool children for vision problems at over 250 different locations each year. Our Early Intervention program serves over 100 families annually throughout Northeast Ohio with infants or toddlers who are blind or have low vision; our staff makes home visits and provides emotional support and instruction. With a capacity to serve up to 16 children, we have the only preschool in the state geared to children who are blind or have low vision. In addition to our teachers, our staff includes occupational, speech and physical therapists.

## **EMPOWER**

Our therapeutic recreation activities help clients lead a fulfilling life by achieving independence, making friends and having fun! Unusual for any agency today, we offer numerous therapeutic recreational opportunities: Highbrook Lodge in Chardon, OH, is one of only a handful of camps in the country designated specifically for children, families and adults who are blind. Therapeutic Recreation opportunities include overnight camping, golf at public courses, tandem biking and cross country skiing at Cuyahoga Valley National Park.

Each year, hundreds of seniors losing their vision receive services in their home to help them maintain their independence and quality of life.

Our Low Vision Clinic is the only optometry practice in our region that exclusively focuses on serving patients with low vision. Each year, our experienced and caring physician specialists use state of the art equipment to help over 1,600 patients use their remaining vision to its fullest potential.

The Eyedea Shop has customers all across the United States and is the largest retail store in Ohio that sells magnifiers, lighting, large print items and assistive technology. Each year we help over 3,000 customers find and use "Products for Living Well with Vision Loss."

## EMPLOY

Our goal is to help our clients achieve competitive employment at jobs which pay at least minimum wage and make a dent in the 70% unemployment rate for persons with disabilities. We provide rapid job search, personalized benefits counseling and long-term support. Our Employment Department works closely with our Call Center. Started in 2008, we train clients to work at our own and other call centers. In 2011, we created a unique affiliation with InfoCision, a call center based in Akron committed to hiring qualified graduates that we trained. This unique partnership has put our clients to work at unprecedented rates. Since 2010 over 250 clients have secured competitive employment.

# **OVERVIEW OF CLEVELAND SIGHT CENTER SERVICES**

#### **Mission Statement**

To empower people with vision loss to realize their full potential and to shape the community's vision of that potential.

#### Services Provided

- Early Intervention for Children Birth to Three
- Bright Futures Preschool
- Itinerant Vision Services to Area Schools
- Teen Programs
- Case Management for Clients of All Ages
- Low Vision Clinic
- Vision Rehabilitation Services (in-house and community based)
- Social Support and Counseling Services
- Employment and Career Development Services
- Customer Service Training and Employment
- Assistive Technology Evaluation and Training
- Therapeutic Recreation Programs
- Resident Camp at Highbrook Lodge
- Eyedea Shop Retail Store for Assistive Devices
- Information Access Services (Braille transcription, recording, radio broadcast)

#### Number Served

10,000 to 14,000 people each year

#### Locations

- Our Main Campus in Cleveland's University Circle and Highbrook Lodge in Chardon, OH
- Homes, Schools and Businesses throughout Northeast Ohio
- Over the Internet

#### **Outcomes**

We Educate, We Empower, We Employ. Since 1906, we are a Partner for Life.



