



University Circle:
1909 East 101st Street
Cleveland, Ohio 44106-4110
216-791-8118
clevelandsightcenter.org

Children and Young Adult Services Department

Case Management Services

On an individualized basis, our Case Managers provide information, resources, and support to families who have a child with a suspected or confirmed visual impairment. Case Managers may collaborate with school district staff to ensure the identification of appropriate services for children with low vision or blindness. They gather appropriate documents to coordinate services with families, medical providers, educational professionals, and other community agencies. They are available to provide consultation to educational professionals and may attend school related meetings such as the TPC, ETR and/or IEP meeting. Case Managers may guide families through the special education process as the needs of their child change over time.

Additional Case Management Responsibilities:

- Providing support with identifying the needs of children with visual impairments
- Educating & supporting parents, service providers, school teams, and the community
- Supporting parents of Early Intervention clients as they navigate the transition process to Preschool
- Connecting parents with resources and services to meet their child's needs
- Managing Jon Peterson Special Needs Scholarship awards and services to eligible children
- Coordinating with Cleveland Sight Center's Low Vision Clinic for eye appointments
- Assisting families with applying for financial assistance for needed Sight Center services or low vision aids
- Empowering the child and family to advocate for the child's needs

**To make a new referral or register your child please contact
our Registration team at**

Phone (216) 658-4685

Fax (216) 649-0620

Email: registration@clevelandsightcenter.org

Grade 4 – High School Graduation

Kristen Callahan, Manager of Education & Advocacy/Case Management

kcallahan@clevelandsightcenter.org

Direct: (216) 658-8774

Early Intervention – Grade 3

Kerry Ramsey, Children's Case Manager

kramsey@clevelandsightcenter.org

Direct: (216) 658-8772