



University Circle:
1909 East 101st Street
Cleveland, Ohio 44106-4110
216-791-8118
clevelandsightcenter.org

Children's Case Management Services

On an individualized basis, our case managers provide information, resources, and support to families who have a child or teen experiencing uncorrectable vision loss, a neurological visual impairment, and/or blindness. Case Managers can assist families with communicating to school district staff to ensure the identification of appropriate evaluations and/or services for children who are visually impaired/blind. At the parent/guardian's request, case managers can participate in the Transition Planning Conference (TPC) for current Early Intervention clients, as well as a client's ETR and IEP meetings. Case Managers may be available to provide information & consultation to professionals, and can guide families through the special education process as the needs of their child change over time.

Additional Case Manager Roles:

- Educating & supporting parents, service providers, school teams, and the community
- Assist parents/guardians of Early Intervention clients as they navigate the transition process to Preschool
- Connecting parents with resources and services to meet their child's needs
- Coordinating with Cleveland Sight Center's Clinic for low vision exams
- Assisting families with applying for financial assistance for needed Sight Center services, glasses, and low vision aids
- Empowering parents/guardians to advocate for the child's needs and access to their education.
- Coaching parents/guardians on how to be more effective members of their child's IEP team

* Case managers are not lawyers and cannot give legal advice.

If child or teen is not a registered client of Cleveland Sight Center, please send a referral or have parent contact our Registration team first at
Phone (216) 658-4685
Fax (216) 649-0620
Email: registration@clevelandsightcenter.org

***Current registered clients may contact their Case Manager directly.**

Grade 1 – High School Graduation

Kristen Callahan, Manager of School-Age Services/Case Management

kcallahan@clevelandsightcenter.org

Direct: (216) 658-8774

Early Intervention – Grade 1

Jennifer Neff, Children's Case Manager

jneff@clevelandsightcenter.org

Direct: (216) 658-8789