



Keeping You “In the Know...” 6/2/17

In Memoriam: Mary Kay Howard, PhD

- Mary Kay Howard, PhD passed away May 31st, 2017. Beloved sister of Marion Nelle Howard, devoted aunt of niece Katherine and nephew Jeffrey, and cherished daughter of Marion K. and W. Rush Howard (both deceased). Mary Kay Howard was a History Professor at John Carroll University in University Heights, Ohio and a lifetime Member of the Board of Trustees of Cleveland Sight Center.

In 1977, Mary Kay Howard was named Handicapped Professional Woman of the Year for Outstanding Achievements. She was active in her religious community until her death. In lieu of flowers, the family suggests memorial donations to Cleveland Sight Center, 1909 East 101st Street, Cleveland Ohio 44106 or online at www.clevelandsightcenter.org .

The family will receive friends at 9:30 a.m. Monday, June 5th at Church of the Gesu, 2470 Miramar Blvd, University Heights, Ohio 44118 until the time of the 10:30 a.m. Mass of Christian Burial in the Marian Chapel of Church of the Gesu. There will be a light repast after the service at Gesu. Burial will follow at All Souls Cemetery in Chardon, Ohio.



Mary Kay Howard, PhD

Ohio Secretary of State Jon Husted Visits CSC to Present IACA Merit Award:

- Ohio Secretary of State Jon Husted and some of his staff members visited CSC on Wednesday, May 31st to visit the Call Center and present the IACA Merit Award to CSC. The International Association of Commercial Administrators (IACA) recently honored Ohio Secretary of State Jon Husted's Office with the 2017 IACA Merit Award. Ohio was one of only three jurisdictions worldwide chosen for the prestigious award and was recognized for the significant improvements to the Business Services Division Call Center and customer service by partnering with Cleveland Sight Center in January of 2016. Since working with CSC's Call Center, the number of calls handled per month has gone from 8,000 to more than 12,500 with a 95 percent customer satisfaction rate. Representing CSC during the event were Andre Anderson, Larry Benders, Nate Brown, Lashonna Griffin, Kim Hudson, David Magyar and Jassen Tawil.



Larry Benders, Lashonna Griffin, Nate Brown and Andre Anderson listen as Secretary of State Jon Husted reads the award



Jassen Tawil, Larry Benders, Lashonna Griffin, Nate Brown (with award), Andre Anderson, Secretary of State Jon Husted, Kim Hudson, David Magyar

CSC Receives Grant from the Kelvin and Eleanor Smith Foundation:

- This past fall, Cleveland Sight Center was awarded a \$30,000 grant from the Kelvin & Eleanor Smith Foundation to be used for general operating support. The interesting twist to this was the award was issued as a challenge grant...meaning that for CSC to receive the

\$30,000, the agency had to raise \$30,000 from new donors and existing donors who increase their giving levels. The staff quickly incorporated the challenge information as part of the Annual Fund Appeal and within a matter of a few months, met the challenge match and raised \$30,000! CSC recently received the grant award from the Kelvin & Eleanor Smith Foundation and we thank them for their ongoing generosity and for providing us with the opportunity to turn their \$30,000 into \$60,000!

Saturday is White Cane Walk!

- Stop by CSC for a morning of exciting activities at White Cane Walk! Walk-up registration will be available the morning of the event. Not interested in walking? No worries! There are plenty of activities (and goodies!) and the building will be open for tours. So stop by and cheer on the walkers, try an activity, or show off our fantastic agency to your family and friends. The event runs from 9:00 a.m. – 11:30 a.m. The White Cane Walk Committee, chaired by Board Trustee Sara Parish, looks forward to seeing you at CSC on Saturday!

Educating the Community and Strengthening Partnerships:

- The third and final class from Hawken School visited CSC on Tuesday, May 23rd to learn more about vision, perception and vision loss, hosted by Lisa Cellura and Alicia Howerton.
- A group of 15 volunteers from Verizon Wireless visited CSC on Wednesday, May 31st to help prepare crafts for Parade the Circle, which will be held on Saturday, June 10th, and tidy up CSC's Empowerment Park.
- Desmond Kennedy represented CSC at the Mount Alverna Village Senior Health and Fitness Day on Wednesday, May 31st and visited with Crystal Waters Retirement Community in Strongsville on Thursday, June 1st.

It's Feel Good Friday!

- Meet Jae Heo! During his first flight to Cleveland, Jae Heo sat comfortably as he waited to take his first excursion to Case Western Reserve University (CWRU) to begin his freshman year of college. As Jae waited, a man came rushing down the aisle, short of breath as he quickly sat in the seat next to Jae. "You made it!" Jae exclaimed. The two of them laughed, and began to strike up a conversation.

After introducing one another, Jae learned that the man, Dr. Rhee, was the Department Chair of Ophthalmology at University Hospitals and the Principal Investigator in charge of a lab at UH. Upon hearing Jae's interests during that flight, Dr. Rhee told Jae that he should look into an organization called Case for Sight, a vision advocacy group at CWRU aimed at spreading eye care awareness throughout the CWRU and Cleveland communities. The rest is history.

Jae has been involved with Case for Sight for over 3 years since that flight. Recently, Jae made the change from serving as a Service Chair and coordinating the volunteer efforts of Case for Sight to serving as the group's president. During his time at Case Western Reserve University, Jae has been involved with Cleveland Sight Center in a variety of ways. Jae began his personal volunteer experience with CSC by serving in the Therapeutic Recreation (TR) department as a Walking Club volunteer. From there, Jae also began to help with lunch in CSC's Bright Futures Preschool.

Jae was nominated for the Feel Good Friday recognition by Karen Jones, a classroom aid in the CSC's Bright Futures Preschool. Karen mentioned that Jae "always goes above and beyond" when helping in the classroom. Not only does Jae come to set up for lunch, he also sits with the kids while they eat their food and always makes sure to clean up the mess from lunch and do dishes following the meal. Karen appreciates Jae for all of his hard work in the classroom as does the rest of the CSC preschool staff. "It is so important for the students to

have such a great role model,” Karen shared. CSC is also very lucky to have a student and volunteer as passionate as Jae making a difference with us each day. We are excited to continue to work with Jae as he continues his studies, pursuing his passion of pediatric ophthalmology.

Jae, thank you for all you do and for the light you bring to CSC each day!



Mr. Jae poses with the students



Mr. Jae assists with lunchtime



Mr. Jae talks with students as they enjoy lunch

- To nominate a volunteer for next month's Feel Good Friday, contact Volunteer Manager Melissa Bresnahan (216-791-8118).

Eyedeas Shop's Featured Product of the Week: Cocoon Sun Wear

- The Eyedeas Shop's Cocoon Sunglasses are yet another way to protect your eyes from the harmful rays and the glare with summer on its way. They come in grey, amber and yellow lenses, protect against UVA and UVB and come with a nice zippered case. The cost is \$50.00.



Cocoon Sunglasses

- Also being featured: Cleveland Sports Teams Lanyards. Display your fan loyalty for the home teams, keep your keys handy and/or display your CSC work ID around your neck. These sporty lanyards are only \$3.00 each. A variety of other patterns are available as well. Proceeds benefit CSC's CYAS department.



Cleveland Indians and Cleveland Cavaliers lanyards

- Can't make it to the Eyedea Shop at CSC? Then check out the product offerings online at www.eyedeashop.com and purchase items from the comfort of wherever you may be!

Items of Note:

- As the Therapeutic Recreation department continues to shift to more therapeutically-based programming, CSC staff members are invited to attend a one-hour presentation on the profession of Therapeutic Recreation presented by Recreation Therapy Intern Mallory Washburn. The presentation will include time for questions. Join Mallory on Monday, June 5th from 11:00 a.m. – 12:00 p.m. in CSC's Clyde E. Williams, Jr. Auditorium C.
- Nominate a volunteer to be recognized by the Center for Community Solutions for their leadership and impact! The Center for Community Solutions selects one volunteer per year to be recognized for the impact they make on their organizations and in the community. Please contact Melissa Bresnahan (mbresnahan@clevelandsightcenter.org or 216-791-8118) if you have a suggestion about a volunteer you think would be a good fit to nominate for this award or if you have questions about who might qualify for this unique and exciting honor.

- CSC has been notified by the construction group working on the west side of E. 101st Street of some upcoming changes to pedestrian traffic flow along Chester Avenue in front of Innova, which will affect pedestrian traffic to and from the apartment building and restaurants at that location. The sidewalk on the north side of the street between E. 101st Street and E. 100th Street is now closed. Barricades and signage will direct pedestrians to cross Chester to the south side of the street, travel east to E. 100th Street where they can cross back to the north side of Chester. This condition will last through the construction of the addition to the apartment and the building of the new Residence Inn hotel (likely a year or more). Any questions please feel free to contact Chris Gruber at 216-791-8118.

Did You Know?

- A backronym is an existing word turned into an acronym by creating an apt phrase whose initial letters match the word, as to help remember it or offer a theory of its origin. For example, rap has been said to be a backronym of “rhythm and poetry.” Other examples include SAD (“Seasonal Affective Disorder”), MADD (“Mothers Against Drunk Driving”), ZIP code (“Zone Improvement Plan”) and USA PATRIOT Act (“Uniting and Strengthening America by Providing Appropriate Tools Required to Intercept and Obstruct Terrorism”).