

## Keeping you “In the Know...” 10/16/15

### White Cane Safety Day was October 15<sup>th</sup>:

- White Cane Safety Day was Thursday, October 15<sup>th</sup>. The white cane is an important orientation, navigation and safety tool used by those who are blind or have low vision. The National Federation of the Blind assembled in 1963 and called upon governors of all 50 states to proclaim October 15<sup>th</sup> of each year in every state as white cane day. Then, on October 6<sup>th</sup>, 1964, a joint resolution of Congress (HR 753) was signed into law authorizing the President of the United States to proclaim October 15<sup>th</sup> of each year as “White Cane Safety Day”. Within hours of the passage of this congressional joint resolution, then President Lyndon B. Johnson recognized the importance of the white cane. For more information on this important date, [click here](#). CSC promoted this important date through multiple channels such as the agency’s [website](#) and social media platforms including [Facebook](#) (over 1,500 reaches already!) and [Twitter](#).



Stop sign that reads “Please Yield for White Canes. It’s the Law.”



Alicia Howerton dressed in red pants, white shirt and black jacket to match a white cane



Scott Malone is all smiles as he sets up white canes on the front lawn

## Strengthening Partnerships and Engaging the Community:

- **CSC** hosted an Appreciation Day for RTA drivers on Monday, October 12<sup>th</sup>. This was in response to a suggestion from the **Consumer Council** committee, chaired by Board Trustee **Cheryl Fields**, and was very well received by our friends at RTA.



RTA driver Stephanie with Board Trustee Cheryl Fields



Larry Benders and Marcia Houston with Consumer Council members Pat Fields, Cheryl Fields, Ann Sponsler and Anthony Easley

- A group from the [CYAS](#) team including [Sylvia Snyder](#), [Brenda Lammers](#) (Early Intervention Specialist) and Jennifer (parent of 3-year old client) visited Cleveland Clinic on Tuesday, October 13<sup>th</sup> for a “Grand Rounds” presentation to approximately 40 pediatric staff members. “Grand Rounds” is a term hospitals use for the ongoing series of educational presentations for medical staff. It is often done by other doctors or medical professionals and is meant to enhance skills and update information about resources.

- [Lisa Cellura](#) was busy engaging and educating the community this week. On Tuesday, she presented the “[Aging Eye](#)” program to the Warrensville Community Apartments in Cleveland Heights. [Lisa](#) and [Alicia Howerton](#) attended the United Way Kick Off event for Litzler Co. in Cleveland on Wednesday. To close out the week, the “[Aging Eye](#)” presentation was made by [Lisa](#) on Thursday to the Myers Apartments in Beachwood and to the Warrensville Heights YMCA Active Seniors Club on Friday.

### Call Center Training:

- Team members of CSC’s [Call Center](#) spent Monday, October 12<sup>th</sup> at the agency for a training session.



Larry Benders speaks to the Call Center team in the Clyde E. Williams, Jr. Auditorium



Group photo of the Call Center team standing in the CSC courtyard

## Fun, Fun, Fun at Fall Weekend!

- [Highbrook Lodge](#) hosted 18 campers and 9 volunteers last Friday, Saturday and Sunday for the annual [Fall Weekend](#). The weather was perfect which allowed for a lot of outdoor activities such as a fall hike, corn hole, scarecrow making and more! In addition, campers participated in arts and crafts, drama skits, bingo and trivia. The food and friendship made it a perfect fall weekend!



Picnic tables on the lawn at Highbrook Lodge on a crisp fall morning



Camper displays his art project



Camper holds a leaf-stuffed sweatshirt for a scarecrow

- Recent upgrades to [Smith Lodge](#), including new flooring in the main commons area and double doors on the side of the building, are shown in the photos below.



New tile floor in Smith Lodge



New double doors in Smith Lodge

- Save the dates for these fun festivities at [Highbrook Lodge](#), for more information [click here](#):
  - [Holiday at Highbrook](#): Friday, December 11<sup>th</sup>, 2015
  - [Winter Weekend](#): Friday, February 26<sup>th</sup>, 2016 – Sunday, February 28<sup>th</sup>, 2016

### Tis the Season:

- Holiday Cards are now for sale on the [Eyedea Shop](#) website! [Click here](#) to preview this year's selection and get your orders in today. Some cards feature the artwork of friend of CSC Owen McCafferty and include his paintings "Angels", "Two Birds" and "Winter Path".

### Volunteers Make a Difference:

- [Megan Koeth](#) hosted an informational [Volunteer Meeting](#) on Thursday, October 15<sup>th</sup> at the agency to meet [Megan](#) and [Larry Benders](#), as well as learn about processes and exciting opportunities in the volunteer program. Thanks to all staff who attended and spoke on their program areas and welcomed our volunteer friends, who provide such an

impactful and valuable service to CSC clients, staff and programs. Volunteers are vital to the agency – THANK YOU VOLUNTEERS!

- A group of 20 volunteers from Cleveland Clinic will scrape, paint and clean out the storage garage on CSC's property on Tuesday, October 20<sup>th</sup>.

### CARF Corner:

- **Questions Surveyors Frequently Ask:**

The following gives examples of questions that are frequently asked by surveyors during interviews with staff. Would **you** be able to answer the questions if asked by a surveyor? (If not, please discuss with your supervisor.)

**Administrative and Management Staff:**

What are some examples of reasonable accommodations you have made for the persons served?

**Direct Service Staff:**

In what way do persons served participate in the community?

**All Staff:**

What is your mission?