



## What is Case Management?

### Basic Description of Services:

A Case Manager registers new clients that have been referred to CSC. Case managers gather appropriate documents to coordinate services with families, medical providers, educational professionals, and other community agencies. Case Managers provide ongoing education and support to families on an individualized basis. They collaborate with Early Intervention teams and school district staff to ensure the identification of appropriate services for children with visual impairments. Additionally, Case Managers may participate in the IFSP and IEP processes and attend meetings with the families. Case Managers are available to consult with school personnel to meet the educational needs of students with visual impairments.

### Responsibilities:

- Support with identifying the needs of children with visual impairments
- Educating & supporting parents, service providers, schools and community
- Facilitating & connecting parents with resources to meet the child's needs
- Empowering the child and family to advocate for the child's needs
- Support career preparation and independent living programs for teens
- Offer Pre-Employment Transition Services for clients between the ages of 14-21 with an OOD referral
- Manage Jon Peterson Special Needs Scholarship awards and services to eligible children
- Coordinate Early Intervention services with county programs throughout Northeast Ohio
- Arrange for CVI assessments or other specialized assessments to be completed via school districts or other community providers

**To make a new referral, please contact our Registration team at**  
**Phone (216) 658-4685**  
**Fax (216) 658-8731**  
**Email: [registration@clevelandsightcenter.org](mailto:registration@clevelandsightcenter.org)**

### **Early Intervention: Birth to 3<sup>rd</sup> Birthday**

Laurie Zebrasky, Manager of Early Childhood Services

[lzebrasky@clevelandsightcenter.org](mailto:lzebrasky@clevelandsightcenter.org)

Direct line: (216) 658-8775

### **School Age Children: 3-11 years old**

Kristen Callahan, Manager of School Age Educational Services

[kcallahan@clevelandsightcenter.org](mailto:kcallahan@clevelandsightcenter.org)

Direct Line: (216) 658-8774

### **School Age Children: 12-High School Graduation**

Broadies Hayes, Teen & Young Adult Case Manager

[bhayes@clevelandsightcenter.org](mailto:bhayes@clevelandsightcenter.org)

(216)-658-8785