

What is Case Management?

Children and Young Adult Services (CYAS) currently has three case managers. Each case manager is assigned to clients in one of the following ages groups:

- Early Intervention: Birth to 3rd birthday
- School Age: Preschool 8th grade
- High School & Transition Support

Basic Description of services:

A case manager registers new clients that have been referred to CSC. Case managers gather appropriate documents to coordinate services with families, medical providers, educational professionals, and other community agencies. The case manager provides ongoing education and support to families on an individualized basis. CSC case managers collaborate with school district staff to ensure the identification of appropriate services for children with visual impairments. Additionally, case managers can participate in the I.E.P. process and attend transition meetings for their clients. Case managers are able to consult with school personnel to meet the educational needs of students with visual impairments.

Additional Responsibilities:

- Organize and lead parent support groups for early intervention clients.
- Provide public education through written materials and public presentations.
- Plan and organize social events for clients and their families.
- Organize and lead career preparation and independent living programs for teens.
- Manage Jon Peterson Special Needs Scholarship awards and services to eligible clients.
- Assist with community preschool vision screening programs.

Early Intervention: Birth to 3rd Birthday

Laurie Schlickman Case Manager, Children and Young Adult Services <u>Ischlickman@clevelandsightcenter.org</u> Direct line: 216-658-8775

School Age Clients: Pre-School - 8th Grade

Kristen Callahan Case Manager, Children and Young Adult Services <u>kcallahan@clevelandsightcenter.org</u> Direct Line: 216-658-8774

High School and Transitioning Clients

Sylvia Snyder Director, Children and Young Adult Services <u>ssnyder@clevelandsightcenter.org</u> Direct Line: 216-658-8777